



UNIFIED CAR RENTAL SYSTEM

Connect your customers, your employees, your business

Wheels Car Rental

Designed by you

Wheels Car Rental is designed in association with car rental agencies world-wide and is continuously improved to meet every-day changing needs.

Our development team actively interacts with customers, listens to your needs and concerns and carefully evaluates feedback.

Throughout our 10 years of operation, Wheels Car Rental has been the choice of over 400 customers worldwide.

Designed for you

We start and end our day thinking how we can make your experience better using our system. This is why we have a record track of 6-8 releases per year, mostly to meet additional requests from our user base.

Easy to use

We make it easy for you and your people. With minimal training, your team will be up and running with Wheels Car Rental. Our training team will work side by side with your people, answering their questions, explaining business scenarios and tasks.

The intuitive user interface of Wheels Car Rental increases productivity and reduces errors.

Compatible

Wheels Car Rental is certified by Microsoft on Windows XP / Vista / 7/ 8 and is advertised on Microsoft Pinpoint website. When you choose a system, you will want something that is guaranteed to work with your current or future infrastructure.

Access to information

Wheels Car Rental can be taken with you everywhere. You can access the system remotely from your laptop or tablet, or you can access information using our **free iPhone & iPad** application. Download iWheels from Appstore.

Your stations and users connect online to the system, using as little as an ADSL or 3G connection.

Web access

Your regular customers and agents can connect online and serve specific needs using our Agent and Customer Self Service Portals, while you remain in control. Reservations don't have to be e-mailed now days.



Multilingual & Tax Conformant

Wheels Car Rental operates in more than 12 countries and has been customized to meet legal requirements and reporting as set by the respective tax authority.

As part of our commitment to you, our software assurance policy guarantees that any current or future legal requirements imposed by your country will be implemented.

Complete ERP System

Wheels Car Rental is a complete front office and back office solution designed for car rental, franchise management and long term rental companies.

Using our system you will be able to manage, book, invoice and perform all functions all from one place.

In addition, we have currently linked to over 30 accounting systems such as SAP, Microsoft Navision and others to post your transactions.

Powerful reporting

Wheels Car Rental reports can be customized with the addition of filters, columns in order to meet your needs. Customized reports can be saved and reused at any time.

All reports can be exported to Microsoft Excel™, PDF or e-mailed.

Reservation Journal

#	Reservation	Arrival info	Delivery	Dur	Grp	Sta+	Delivery location	Arrival informati	Gr.	Gr+
1	RAA00073396	MAA0006555	13/09/2013 03:35	30	L	005	ΑΕΡΟΠΟΜΟ ΑΘΗΝΩΝ T&A	HAWKEY KATERINA		
2	REL00000866	MAA0000218	21/09/2013 13:28	30	A	006	ΥΠ. 5 ΚΟΡΣΙΤ	MCHNAUGHT GRAEME WALKER		
3	RAA00073863	MAA0006628	15/09/2013 12:42	4	C	005	ΥΠ. 4 ΑΕΡΟΠΟΜΟ	ANDERSEN LARS BO		
4	RES00110189	MAA0007004	26/09/2013 20:16	5	B	005	ΥΠ. 4 ΑΕΡΟΠΟΜΟ	ANDERSEN LARS BO		
5	RES00110153	MAA0000210	09/09/2013 10:35	18	K	001	ΕΑΡΑ ΓΥΦΑΔΑ	CHRISTIANSEN TOMAS KAAS		
6	RAA00073811	MAA0000208	12/09/2013 13:16	1	C	006	ΥΠ. 5 ΚΟΡΣΙΤ	ZEIN MONYA		
7	REL00000875	MAA0000201	01/09/2013 17:11	30	A	006	ΥΠ. 5 ΚΟΡΣΙΤ	ΗΛΙΑΔΗΣ ΔΗΜΗΤΡΙΟΣ		
8	RES00001830	MAA0001065	19/09/2013 18:53	3	C	007	ΥΠ. 6 ΣΥΤΤΡΟΥ	ZAFANTH MARPIA		
9	RES00001773	MAA0000980	05/09/2013 09:30	3	C	007	ΥΠ. 6 ΣΥΤΤΡΟΥ	ZAFANTH MARPIA		
10	REL00000883	MAA0000210	12/09/2013 13:37	30	C	006	ΥΠ. 5 ΚΟΡΣΙΤ	ΙΩΑΝΝΟΥ ΓΙΩΓΙΟΣ		
11	RAA00073711	MAA0006470	10/09/2013 13:11	5	C	005	ΥΠ. 4 ΑΕΡΟΠΟΜΟ	LAKIC FREDERIC		
12	RES00110174	MAA0000223	18/09/2013 12:40	1	E	001	ΕΑΡΑ ΓΥΦΑΔΑ	ΚΑΙΜΕΝΟΥ ΑΝΝΑ		
13	RAA00073959	MAA0006623	15/09/2013 08:58	60	B	005	ΥΠ. 4 ΑΕΡΟΠΟΜΟ	ΥΙΑΝΚΟΥΛΟΣ ΑΡΙΣΤΙΔΗΣ		
14	RAA00074035	MAA0006933	24/09/2013 12:17	3	E	005	ΑΕΡΟΠΟΜΟ ΑΘΗΝΩΝ A3905	ΛΑΡΚΟΣ ΘΙΑΤΤΟΣ		
15	RAA00073409	MAA0006151	02/09/2013 13:47	30	L	005	ΥΠ. 4 ΑΕΡΟΠΟΜΟ	ΤΟΥΡΗΣ ΕΥΣΤΑΘΙΟΣ		
16	RAA00071100	MAA0006299	06/09/2013 01:45	7	C	005	ΑΕΡΟΠΟΜΟ ΑΘΗΝΩΝ A3619	PETERMANN PATRICE FREDERIC		
17	RES00109913		23/09/2013 15:15	38	Z	001		ΠΙΣΑΝΗ ΠΑΡΠΑΤΑΖΗ		
18	REAO0115739		30/09/2013 17:00	30	A	007	ΥΠ. 6 ΣΥΤΤΡΟΥ	ΠΙΣΑΝΗ ΠΑΡΠΑΤΑΖΗ		
19	REL00000991	MAA00001084	23/09/2013 11:10	1	12	007	ΥΠ. 6 ΣΥΤΤΡΟΥ	ZAFANTH MARPIA		

OTA & Car Broker link using XML

Wheels Car Rental comes with our optional XML Interface. The XML Interface is a standard specification designed in cooperation with the largest car brokers and travel agents worldwide and has been currently adopted by over 40 partners worldwide. What this means is that you can start getting reservations from the first day and save time and money.

XML Interface Specifications

Using our standard XML interface, your partners can send new reservations, cancel reservations, poll for reservation status, request instant prices with rates & availability including insurance and counter products such as Navigation or Baby seats.

Reservations can be confirmed automatically or reviewed by your staff.

Last minute reservations?

Don't worry we will ping you by SMS on your cell phone.

Car Broker Support & Agent Support Alphabetical list

Autounion
Avis
Budget Maestro
Car Del Mar
Car Trawler
Economy Car Rentals
Economy Car Hire
Europcar Greenway
Holiday Autos
Holiday Cars
Sunny Cars
Surprice Car Rentals
Travel Jigsaw
Travel Republic
TUI

PCI Compliance

Wheels Car Rental is a PCI-DSS compliant solution as designated by *American Express*, *Discover Financial Services*, *JCB International*, *MasterCard Worldwide*, and *Visa Inc.*

Using our solution you guarantee the safety of your customer's valuable information and protect your business from fraud.

For more information visit the PCI Security Standards Council,
<http://www.pcisecuritystandards.org>

Already have a web site?

If you already have a website, you can consume the exact same XML interfaces and submit reservations, access availability and rates all from one centralized place.

Need assistance? Your team will have access to our *Developer Portal*, a *sandbox* system and unlimited support from our engineers.



Fleet Maintenance

Wheels Car Rental Fleet Maintenance includes all the tools to effectively monitor your inventory's state. Sundry expenses, regular maintenance, repairs, inspections and garage inventory are blended together to give you accurate expense on a vehicle, model, group or station level.

Sundry Expenses

Sundry expenses are entered into the system and displayed on the vehicle information screen. The system maintains full history for all of the above sundry expenses:

- Insurance
- Road Assistance
- MOT Taxes
- Vehicle Parking Fees
- Refueling & Petrol Fees
- Vehicle Certificate
- Other sundry expenses

Sundry expenses apply to your supplier balance sheet and can be paid at a later time. Using the sundry expense entry you have both expense data on your vehicles and supplier financials.

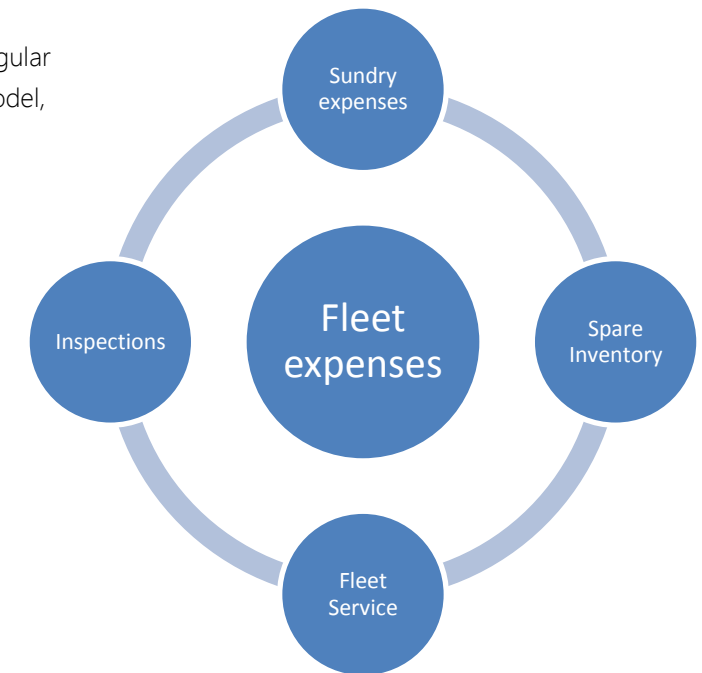
Regular Maintenance & Repairs

Regular maintenance such as Oil, Filter, Brakes etc. are fully configurable and can be managed by the system.

Change of oil either alone or through a "service" entry is entered in the system and the appropriate supplier is credited.

The vehicle information screen includes full historical information on maintenance grouped on a repair (electric, body parts), and regular maintenance.

In other words, you can click and see everything that has happened to a vehicle throughout its lifetime in your company.



Garage & Inventory Management

Several car rental companies perform simple maintenance tasks such as oil or tire change at their premises.

In this scenario you can register item purchases in the system and use them when necessary.

The inventory module can show you your inventory at any time, including actual costs applied to your vehicle.

Rates & Agreements

Wheels Car Rental is used by master franchise countries and franchisors of Avis, Budget, Europcar, National, and Thrifty in multiple countries. The system's flexible design can meet any financial manager's needs in setting the appropriate business policy for his company. From direct, web customers, travel agents, corporate accounts, repeaters and social media guests such as Facebook, Wheels Car Rental can help you create contracts, CDP, offers and discounts to increase your revenue.

Rates & Agreements

Wheels Car Rental supports unlimited rate plans and rate codes. Rates can be managed through the system or imported by Microsoft Excel spreadsheets.

Agreements can be bound to car pickup or booking date, for one or more stations and payment methods (Pre-paid, full pre-paid, full credit, pay on arrival..).

Rates can be arranged seasonally including promotions, special offers and discount coupons.

Custom rates

Depending on security privileges, users can set custom rates without any calculation.

Ad-hoc or monthly billing

Travel agent invoices can be issued on an ad-hoc basic (car drop-off) or batch at the end of the month.

Either way you can setup invoices to be e-mailed automatically to your customers.

Centralized Rate Management

Using the XML interface, rates can be managed centrally by Wheels Car Rental and published to the appropriate customers.

Automated Notifications

Special offers and discounts can automatically be e-mailed to your customers.

Rate Control

Rental agreements can be compared against a pricelist that you define. Lower rate agreements will appear in red color.

In addition, you can setup maximum discounts per user.

The screenshot shows the 'Insert Reservation' window with the following details:

- General:** Sequence & number: REC 1900, Source: [empty], Date: 28/09/2013
- Customer information:** Station: 007 ZYTPPOY, Employee: INWENSYS, IRN: [empty]
- Agent information:** Agent: [empty], Rep.: [empty]
- Delivery information:** Delivery date: 28/09/2013, Time: 10:00, Station: 007 ZYTPPOY
- Collection information:** Collection date: 29/09/2013, Time: 10:00, Station: 007 ZYTPPOY
- Charges:** Price list: MW+ NEW WEB +, Rental: £0.00, Discount: 0% £0.00, Delivery: £0.00, Insurance: £0.00, Options: £0.00, Other charges: £0.00, Fuel / charge: 0 £0.00, Kims / Damages: 0 £0.00, Net amount: £0.00, VAT: 23.0% £0.00, Total: £0.00, - Voucher: £0.00, Paym. / Balance: £0.00, Cost per day: £0.00

Home Daily view Journal Schedule Availability Customers Service Payment Calculator

Print Waiting List

day Fleet chart

Model	State	Tuesday 24 September 2013	Monday 30 September 2013	Monday 7 October 2013	Monday 14 October 2013	Monday 21 October 2013	Monday 28 October 2013	Monday 4
		T W T F S S	M T W T F S S	M T W T F S S	M T W T F S S	M T W T F S S	M T W T F S S	M
CITROEN C1	AK...	18:16 AVIS (GARAGE AP. AHM 18:16	09:00 KORIDON/HUIS	09:00	21:00 THOMAS LORENZ		13:45	
CITROEN C1	MA...	10:51 JAMESON JOHN 11:00	09:00 DE BOCK/DE GROOT	09:00	11:30 ZIO 20:30	06:00 16:0	09:00 GUAEDVLIJG/ SCHELLEN 09:00	12:00 TIMOTH 11:00
CITROEN C1	MA...	09:42 DAILEY 11:00	09:00 GUNNEWECH/DAAMEN	09:00	13:00 VLACHOS NIK 05:00	12:00	13:30 MASSIM 13:30	18:00 LANOUILLE T 12:00
CITROEN C1	MA...	08:56 PEY MA 23:00	10:00 GLEIS / LICHTERINK	10:00	12:00 16	12:00 SHAKEL USMAN	12:00	00:00 20:00
CITROEN C1	MA...	17:53 PIPILIS INGA 19:00	09:00 HAMBURG/ROHEBOUTS	09:00	09:00 VAN WIJK/GOUTIER	09:00	09:00 DE WREED /BIJSTERBOSCH 09:00	
CITROEN C1	MA...	20:3	09:00 VAN DER LUBBE/DE HAAS	09:00	18:00 SOLDATOS THEODOROS	13:00		
CITROEN C1	MA...	15:29 ADAM NIKOLAOS	15:00	09:00 HARTEMINK/HARSEN	09:00		09:00 BIJSTERBOSCH 09:00	
CITROEN C1	MA...	13:59 MEYN 12:00	20:30	09:00 PARDJO/GUNNEWECH	09:00	09:00 DERK DOORNEBOSCH	09:00	13:00 SFSD SF 15:00
CITROEN C1	MA...	20:34 18:00	01:20 15:10	09:00 VAN HRESE/DE WREED		09:00	09:00 BROEZE/DE BOER	09:00
HYUNDAI I10 1.1	KO...	17:47 20 07:00	11:00 STEPHANIDES PATRICIA		11:00 S 11:00	18:15 ANDREADIS ATHENA		08:10
HYUNDAI I10 1.1	MA...	21:30 VAN LIRSHOUT	20:00	09:00 HEISTEK/VAN ELSLAND	09:00		21:00 BRIAN NEWTON	
HYUNDAI I10 1.1	MA...	23:20 JERONIMON CONSDTANTINE		04:00	15:00 CONSTANTINIDIS MARIA		15:30	14:00 MACR PHILIPPE 16:00
HYUNDAI I10 1.1	MA...	00:53 ANACTAEIOY OAPA KAI ETIA 21:00	09:00 ZWAM/VELDHUIZEN	09:00	18:00 NAYAB 12:30			
HYUNDAI I10 1.1	MA...	11:1	13:40 TSHUDIN PETER	12:00	09:00 VAN HELVERT/VAN VERLEN	09:00		16:00 MULLER BLAISE
HYUNDAI I10 1.1	-	11:00 14:1	23:00 FRITSCH KAROLINE	05:00	17:00 WILSON CHERYL	04:00		
HYUNDAI I10		00 JOORITSMAN/						
HYUNDAI I10		09:00 SCHO						
HYUNDAI I10		00 HEISTEK/BIK						
HYUNDAI I10		ONGEN						
HYUNDAI I10		00 MOL KORLEW						
HYUNDAI I10		SSON DIANA 12						
HYUNDAI I10		UWEL						
HYUNDAI I10		12:00						
HYUNDAI I10		13:00						
HYUNDAI I10		/SCHRAUWEN						
HYUNDAI I10		09:00 17:0						
HYUNDAI I10		00 VAN HOOF/GA						
HYUNDAI I10 1.2	MI...	14:12 INSS LTD						
HYUNDAI I10 1.2	MA...	16:30 BAZZA 17:00	19:30 13:30	09:00 VAN DER HOLST/DE VRIES	09:00			
HYUNDAI I10 1.2	MA...	11:5	20:44 GRANVILLE AIRTON	10:00	01:30 MARIA JUVENCIA PONCE JARA 11:30	08:00 14:1	20:45 GEORGE APLEYARD	18:00
HYUNDAI I10 1.2	MA...	21:35 DOAGAS ANTOINET 09:00	09:00	11:00 TERTRECHT/HAUWERKAMP	09:00			
HYUNDAI I10 1.2	MA...	16:00	16:15 INSS LTD					

Availability

Availability can be managed on a station or Metroplex (group of stations) level.

Reservations can be automatically assigned to vehicles to increase utilization and save your people from unnecessary fleet movements.

Your station manager or operations team can assign reservations to vehicles using a drag & drop interface and have the complete picture right on their hands.

Dashboards and alerts always keep your team informed of availability problems with options to upgrade reservations, issue stop sells or switch an entire category to *on-request* status.

Fleet chart

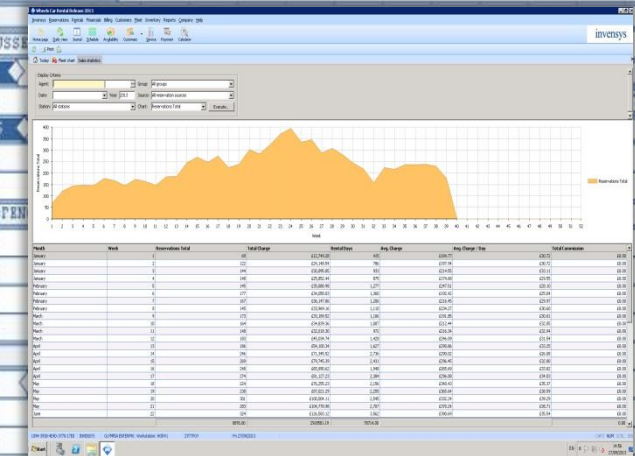
Wheels Car Rental fleet chart can be manipulated by dragging and dropping reservations on vehicles, expanding / collapsing groups and more.

Fleet forecasts

Using the fleet forecast screen, you can enter anticipate fleet purchases or sales for any future date. Forecasts can be applied on the availability calendar and show you the actual and forecasted availability for any point in the future.

Stop sales / Free sales

Companies applying effectively the XML interface can post stop sales and free sales for any group / location or specific customer.



Wheels Franchise Management

Wheels Franchise Management is unified system for car rental franchisors worldwide. The system is designed to accept reservations from various end points (such as websites, XML, master links) and distribute the reservations to franchise stations. The system can operate on a regional, country wide or multi-country level with the ability to support any number of franchisees per location.

The web based user interface simplifies maintenance and deployment across any number of workstations.

Reservation distribution

Reservations are distributed online to the franchisees' Wheels Car Rental System or published via a standard FTP protocol.

Reservations can also be accessed by the Franchisee Portal.

Dedicated Reporting

Wheels Franchise Management contains a wealth of reports dedicated to the franchise management business. Repor

Franchisee Contract Management

Each region can be served by one or more franchisees ordered by preference, car group or logical order. Reservations are automatically assigned to the appropriate franchisee taking into consideration individual pricing agreements, commission plans and handling fees.

Virtual locations

Wheels Franchise Management can support Meet & Greet or any virtual location and map this location to a physical serving station.

Feedback Reporting

Reservation feedback is submitted automatically to Wheels Franchise Management. As soon as a reservation is cancelled or invoiced from the franchisee's system, data is posted into the master system. No more waiting for invoices to arrive and be manually posted into your accounting system.

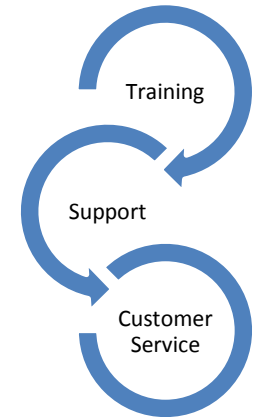
Automated billing

Invoices can be issued by the franchisee towards the master franchisor or directly to the source based on your business strategy.

A partnership that matters

Wheels Car Rental is backed by our software assurance program. The software assurance program is renewed annually and covers major and minor service, unlimited access to our helpdesk and friendly support by our team. Throughout your evaluation of the system you can enjoy the benefits of our customers and meet our team, ask questions and see why our users love us.

In addition to the software assurance program we offer remote and on-site training services, consulting and custom programming. For more information read below or contact your account manager.



Training services

Training is delivered by experienced professionals with strong knowledge of the car rental industry and Wheels Car Rental.

Customers with Software Assurance include training for station managers, management and key users.

On-site training

We do offer on-site training services delivered at your premises or our offices. For costs and availability contact your account manager at Invensys.

Value Added Services

Invensys web design team offers car rental booking website designs with outstanding search engine performance.

Some of our websites are:

<http://www.europcar-greece.gr>

<http://www.carhirecyprus.com.cy>

<http://www.autounion.gr>

Our web offering is all inclusive and includes web design, maintenance, hosting and support.

Already have a site?

Our optional commission-free car hire booking engine works integrated with Wheels Car Rental.

Customer Service

Our customer service team operates daily Mon-Fri 09:00 – 17:30. For emergency support issues we offer contact information.

Support and Online Help

Online help manual covers all application topics.

Support tickets can be e-mailed, opened online or through calling our customer service team.

Remote support service

Our staff can use remote support tools to assist you in achieving tasks or solving questions.

Remote support is offered completely free as part of your annual maintenance contract.

Your partnership with Invensys

We pride ourselves for our prompt and friendly customer service we offer to our customers. We are always open to attend to our customer needs, listen for suggestions and improvements and offer our services when you need them.

Our software assurance agreement is the FDW of car rental software. With no hidden fees or surprises, our goal is to engage in a long term business partnership with your company, not just product sales.

We will be happy to hear from you at clientservices@invensys.gr or through Skype **invensyslimited** to say hello or discuss your needs.

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